



Health Agency Report

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HEALTH AGENCY MISSION



The mission of the Los Angeles County Health Agency is to improve health and wellness across Los Angeles County through effective, integrated, comprehensive, culturally appropriate services, programs, and policies that promote healthy people living in healthy communities.

HEALTH AGENCY STRATEGIC PRIORITIES

1. Consumer Access and Experience
2. Housing and Supportive Services for Homeless Consumers
3. Overcrowding of Psychiatric Emergency Departments
4. Cultural Competency and Linguistic Access
5. Diversion of Corrections-Involved Individuals to Community-Based Programs and Services
6. Expanded Substance Use Disorder Benefit
7. Vulnerable Children and Transition Age Youth
8. Chronic Disease and Injury Prevention



HOUSING AND SUPPORTIVE SERVICES FOR HOMELESS CONSUMERS

HOUSING FOR HEALTH EXPANSION

- Expanding Housing for Health Program (HFH) to provide housing for individuals beyond hospitals, including persons from the mental health and criminal justice systems through partnerships with DMH, DPH and Probation.
- Co-locating staff from DHS, DMH, and DPH to create a single Referral, Assessment and Placement unit within HFH to allow for clients seeking housing and related support services to be referred to a single team, based on service needs.
- Creating single electronic referral form for all potential referral partners to use
- Pooling housing services, including any interim housing, permanent supportive housing and Board and Care facilities, among the three departments.
- DHS, DMH and DPH working together to plan and create additional placement options to facilitate access to all services provided by each department.
- Creating a single contracting process for all housing and homelessness related services, to allow vendors/partners to interact with a single point of contact.
- Working together to advocate for both legislative and funding needs at the State and federal levels, to ensure a single voice in advocating on behalf of this shared client population.

METRICS



	Housing and Supportive Services for Homeless Consumers
1.	<p>Exceeded goal</p> <ul style="list-style-type: none"> • <u>6,000</u> permanent housing slots identified • 4,500 clients are housed • 1,500 clients are working with case managers to secure housing • Over 1,200 interim housing slots available in total
2.	<p>Exceeded goal</p> <p>Engaged <u>over</u> 90% of housed individuals to appropriate health, mental health, substance and other supportive services.</p>
3.	<p>Exceeded goal</p> <p>Reduced Emergency Department and inpatient use by <u>77%</u> for homeless individuals 12 months post being permanently housed compared to before being house.</p>
4.	<p>Exceeded goal</p> <p><u>96%</u> of clients retained housing (remained in unit or exited to other permanent housing) after 12 months.</p>



OVERCROWDING OF PSYCHIATRIC EMERGENCY DEPARTMENTS

ACTIONS TAKEN TO IMPROVE PES OVERCROWDING



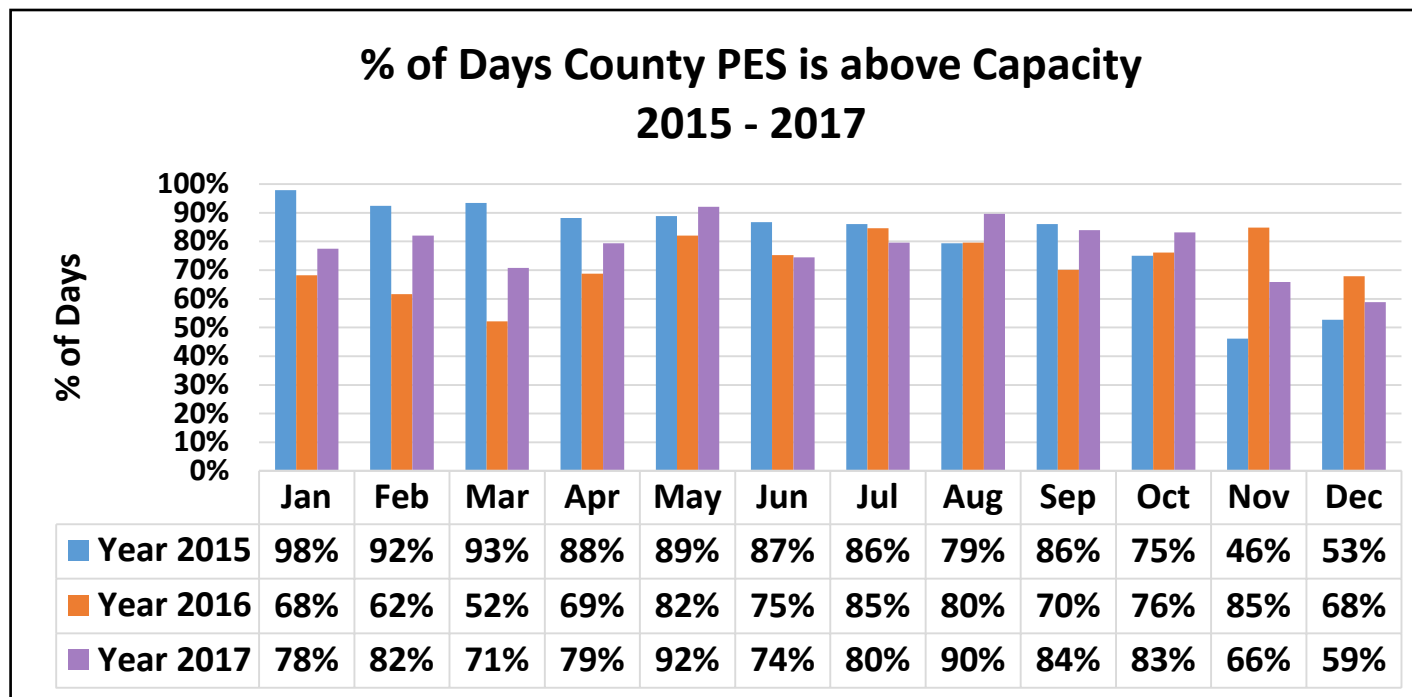
- Mental Health Urgent Care Center capacity is expanding
 - Exodus Recovery, Inc., UCC scheduled to open on Harbor-UCLA Medical Center campus May or June 2018
 - DMH contracting with Star View Behavioral Health, Inc., to open UCC in Long Beach in July 2018 and in San Gabriel Valley in October 2018
 - Additional funding approved by Board for up to 5 additional UCCs and one UCC will be developed using reinstated CHFFA/SB82 grant funding.
- Increase DMH/law enforcement co-response (MET) team
- Created pilot with non-designated hospitals to arrange involuntary holds and manage the individual

OVERCROWDING OF PSYCHIATRIC EMERGENCY DEPARTMENTS



Progress made:

Number of days that County PES is above capacity reduced by 4.7%, as compared to prior year.

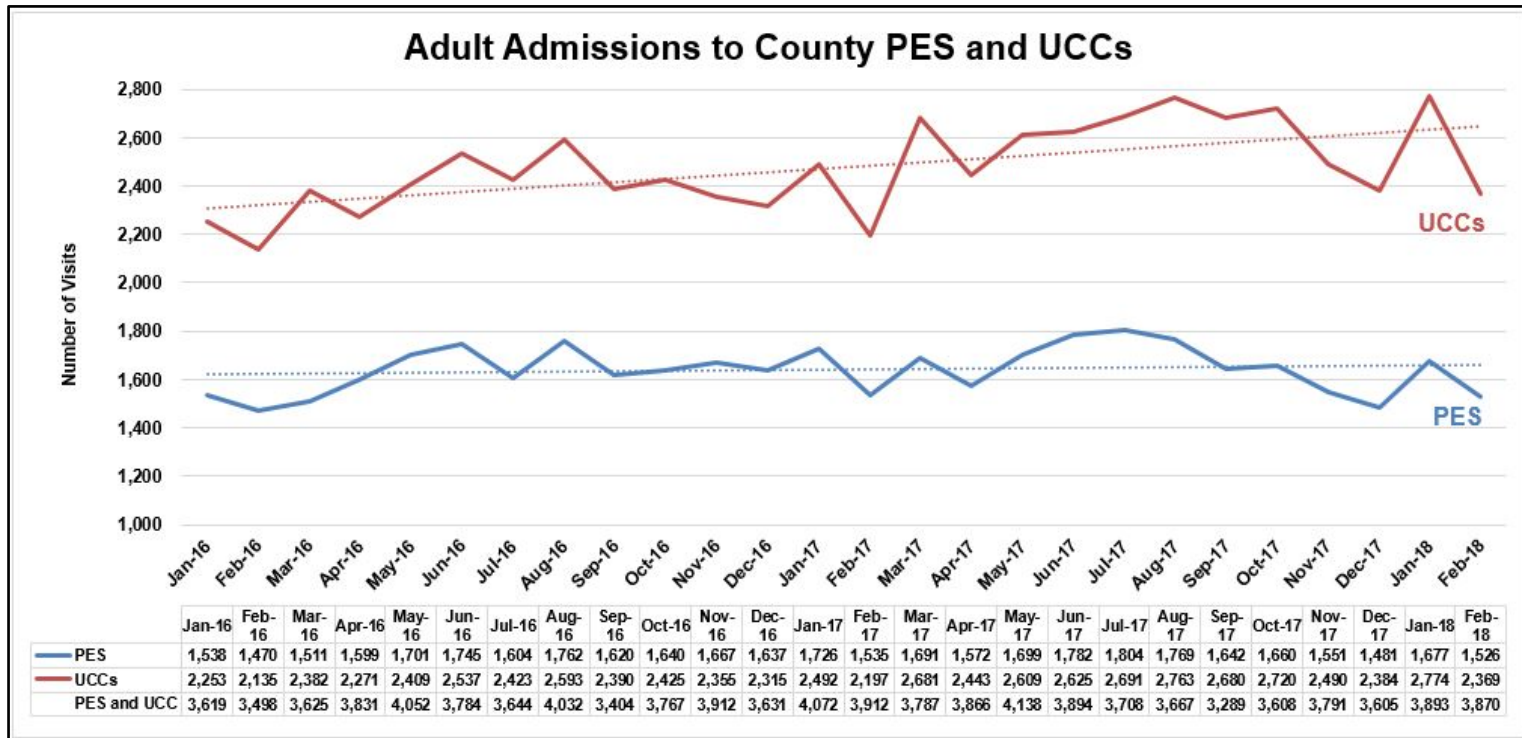


OVERCROWDING OF PSYCHIATRIC EMERGENCY DEPARTMENTS



Progress made:

Ratio of psychiatric urgent care visits to PES visits increased by 6%, as compared to prior year.



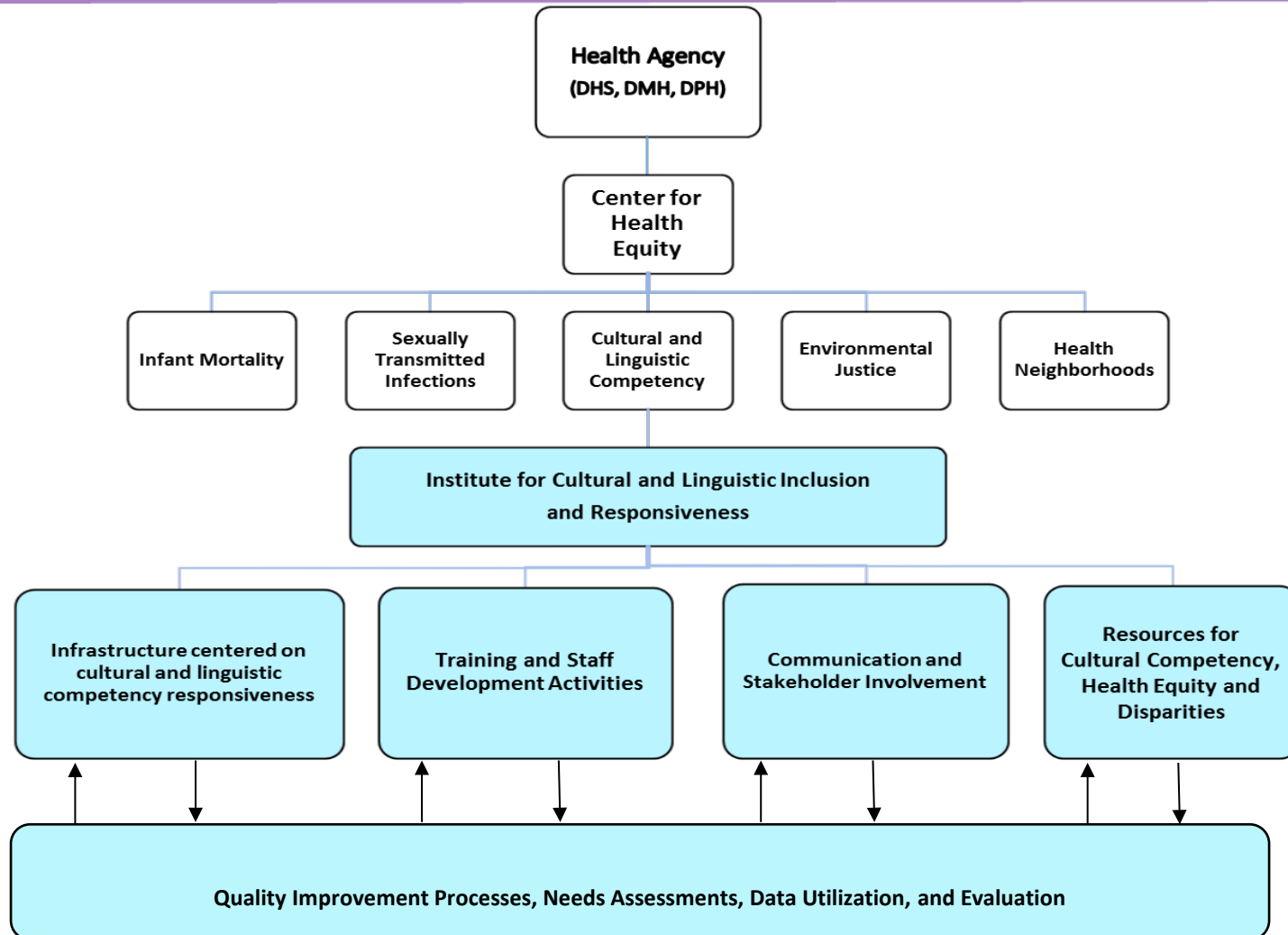


CULTURAL COMPETENCY AND LINGUISTIC ACCESS

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Institute for Cultural and Linguistic Inclusion and Responsiveness

“To create culturally and linguistically appropriate pathways that address gaps in service delivery and advance the Health Agency’s ability to meet the needs of Los Angeles County communities.”



METRICS



	Cultural Competency and Linguistic Access
1.	<p>Institute for Cultural and Linguistic Inclusion and Responsiveness (ICLIR) Domain: Training and Staff Development Activities</p> <ul style="list-style-type: none"> Track the percentage of Implicit Bias training completion by DHS, DMH and DPH staff by June 30, 2018
2.	<p>ICLIR Domain: Communication and Stakeholder Involvement “Power from Within” Event Celebrating Promotores and Community Health Workers</p> <ul style="list-style-type: none"> Completion of table discussion report and translation into Spanish for utilization by DHS, DMH and DPH Promotores and Community Health Workers Posting of these reports in the Health Agency’s Center for Health Equity website
3.	<p>ICLIR Domain: Communication and Stakeholder Involvement Center for Health Equity Ad Campaign</p> <ul style="list-style-type: none"> Track the public utilization of the website by the number of hits received at the end of each month, starting in April 2018 Increase the language capability of the website into the threshold languages via google translator or similar tool

CULTURAL COMPETENCY AND LINGUISTIC ACCESS



INSTITUTE FOR CULTURAL AND LINGUISTIC INCLUSION AND RESPONSIVENESS (ICLIR)

- The Access to Culturally Competent and Linguistically Appropriate Programs and Services workgroup reorganized to implement the Cultural and Linguistic Competency initiative under the Health Agency's Center for Health Equity.
- Within the Center for Health Equity, DMH will take lead in coordinating the ICLIR initiative for which each department has assigned full time staff.
- Mission statement: To create culturally and linguistically appropriate pathways that address gaps in service delivery and advance the Health Agency's ability to meet the needs of Los Angeles County communities.

CULTURAL COMPETENCY AND LINGUISTIC ACCESS



“Power from Within” Event Celebrating Promotores and Community Health Workers

- Public Health Week event hosted by DPH, DMH, and DHS-Whole Person Care in collaboration with Supervisor Solis, Esperanza Community Housing and *Visión y Compromiso*.
- Event celebrated the unique skills and contributions of Promotores and Community Health Workers, and provided recommendations to DMH.





CULTURAL COMPETENCY AND LINGUISTIC ACCESS

- Collaborative efforts to launch the release of an ad campaign to announce the Health Agency's Center for Health Equity website during Public Health Week, <http://healthequity.lacounty.gov>.
- The ad campaign is comprised of billboards and digital ads placed in heavy traffic areas such as schools, churches, malls, and transportation outlets – airports (Los Angeles International, Long Beach and Burbank), busses, metro rails, transit shelters, benches, and poster boards.
- The goal of the ad campaign is to inform Los Angeles residents about the Center for Health Equity, its mission statement, guiding principles, and the five strategies initiative. Additionally, the website features the reports from the listening sessions held in each of the Supervisorial Districts, data on equity issues in Los Angeles County, and opportunities for involvement.
- The website will continue to evolve and expand its language capacity.

CULTURAL COMPETENCY AND LINGUISTIC ACCESS



Everyone should have
what they need to be **healthy**.
Join our movement to build
thriving communities for all!



healthequity.lacounty.gov





CHRONIC DISEASE AND INJURY PREVENTION

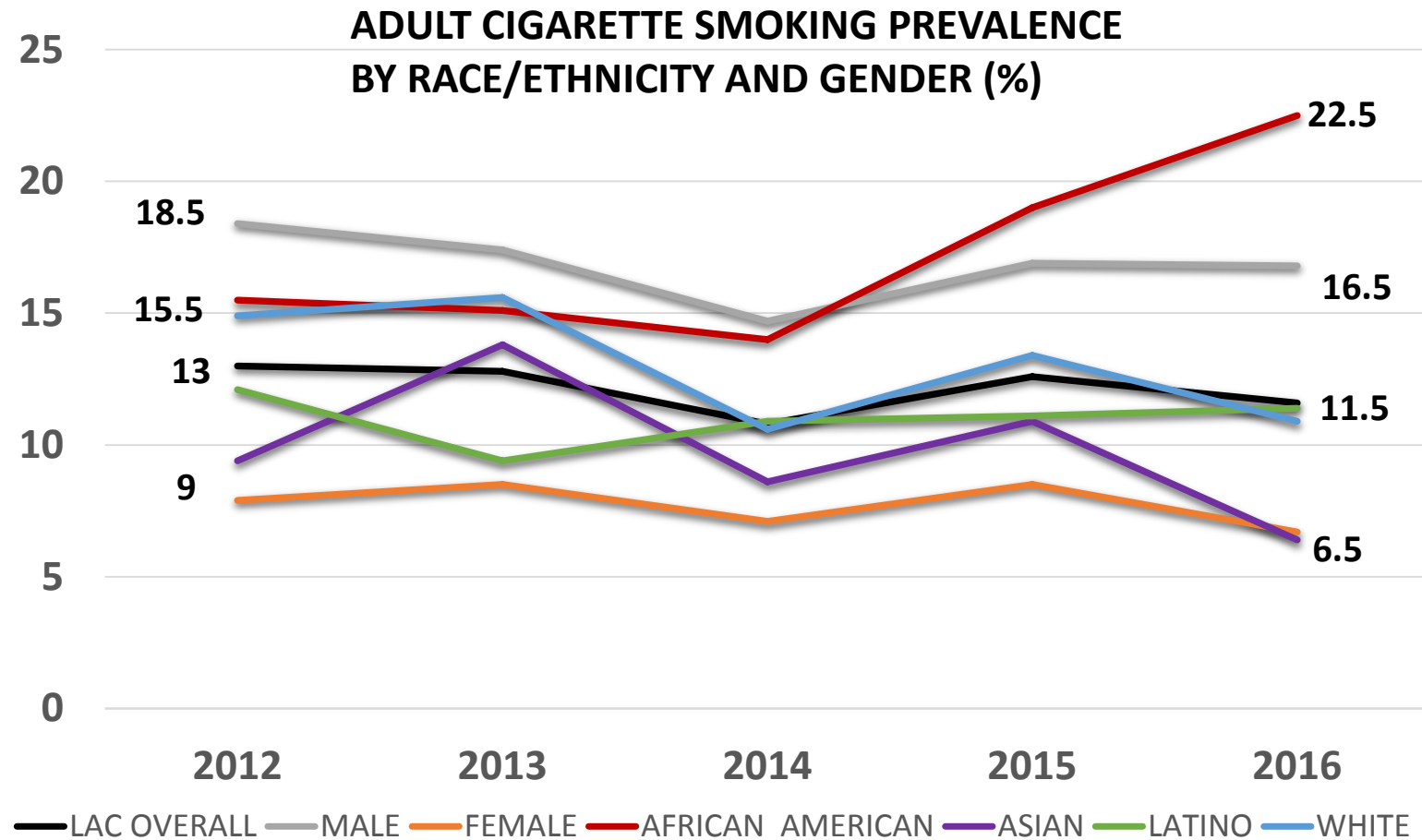
METRICS



Chronic Disease and Injury Prevention

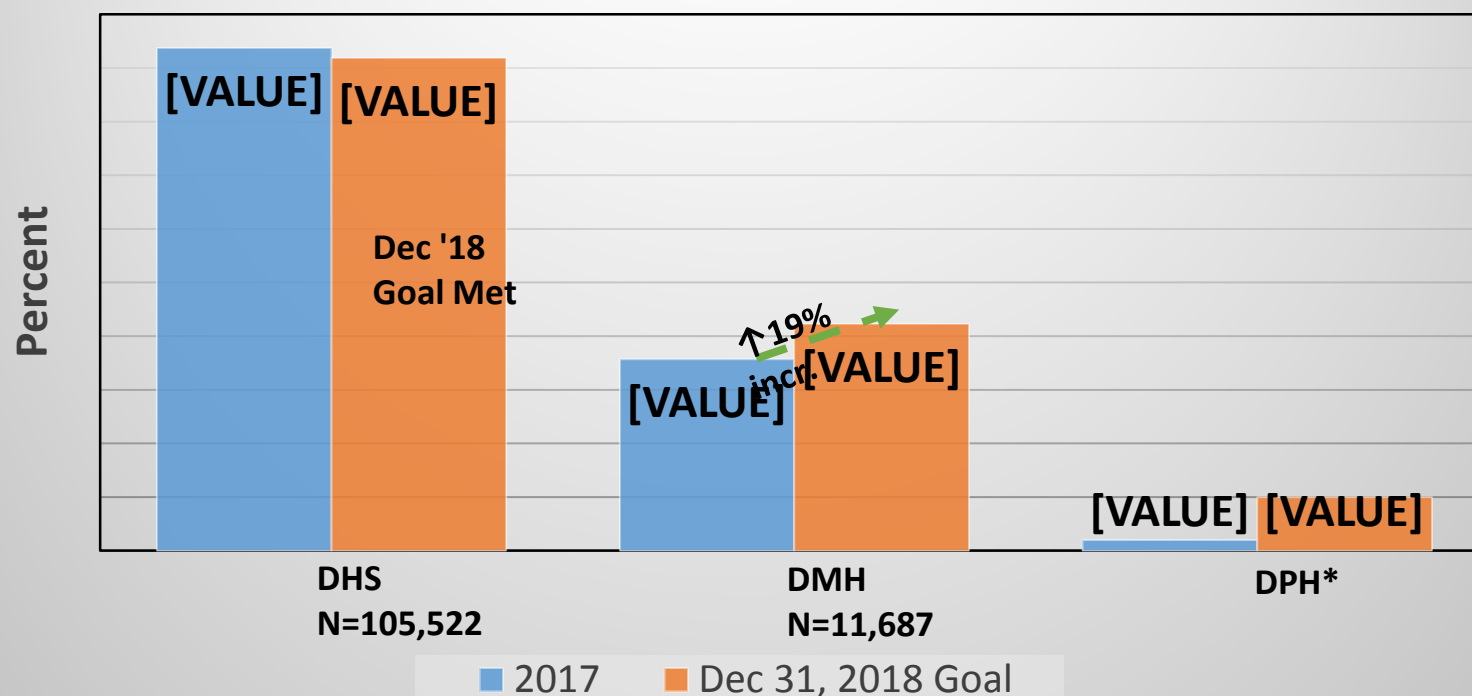
1. Decrease the prevalence of tobacco use from 13% to 10% in L.A. County by 2020.
2. 75% or more of the Health Agency directly-operated clinics will have a smoking cessation protocol implemented by the end of 2018.
3. Decrease the prevalence of obesity for adults from 24% to 22% and children with obesity from 22% to 20% in L.A. County by 2020.
4. Reduce by 10% from 2015 to 2018 the number of violence-related trauma center ED visits and hospitalizations among residents of Park After Dark (PAD) communities in L.A. County using Emergency Medical Services data.

CHRONIC DISEASE AND INJURY PREVENTION



CHRONIC DISEASE AND INJURY PREVENTION

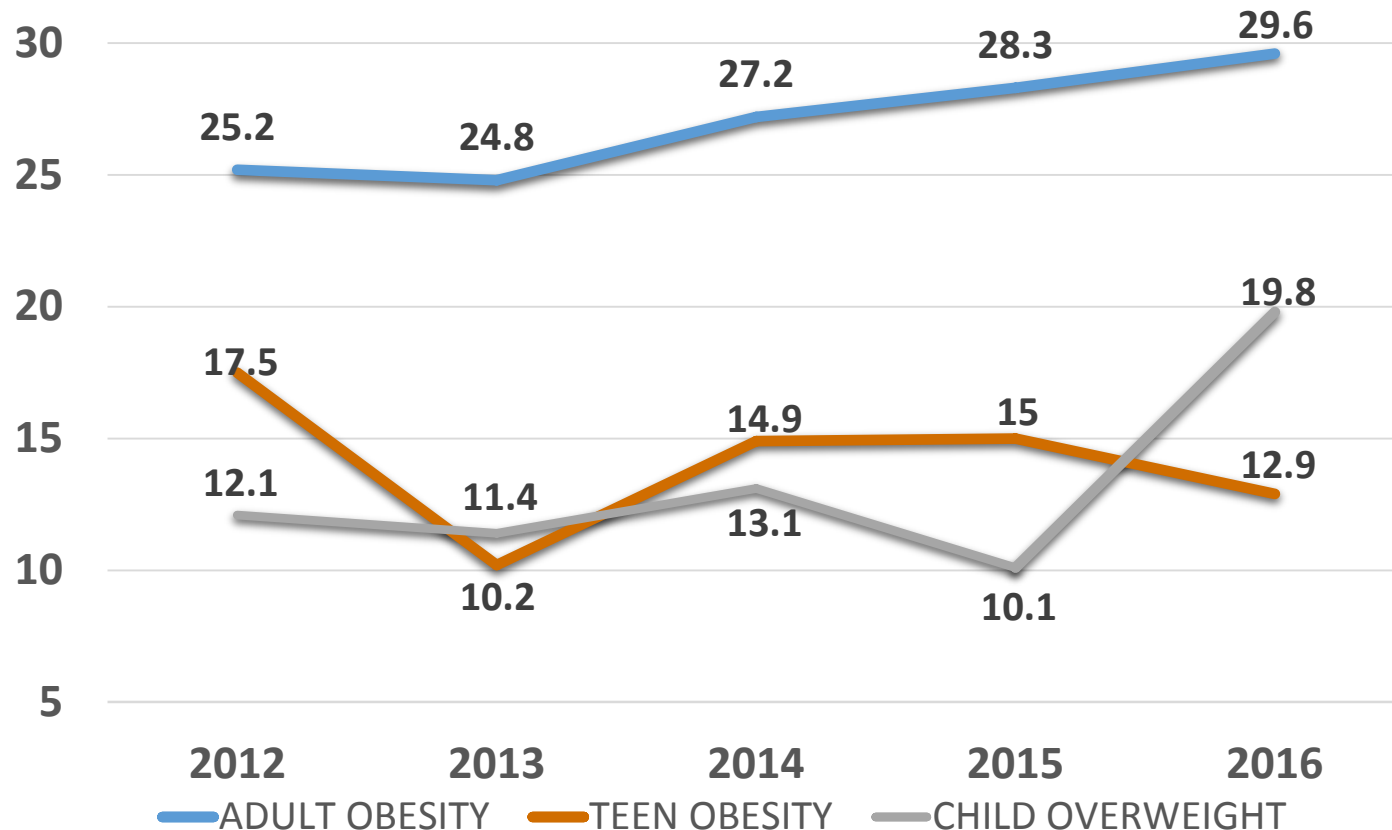
Percent of DHS, DMH, and DPH Clients Who Received Smoking Cessation Counseling, Jan - Dec 2017



* DPH roll-out of ORCHID will enable screening and referral to smoking cessation

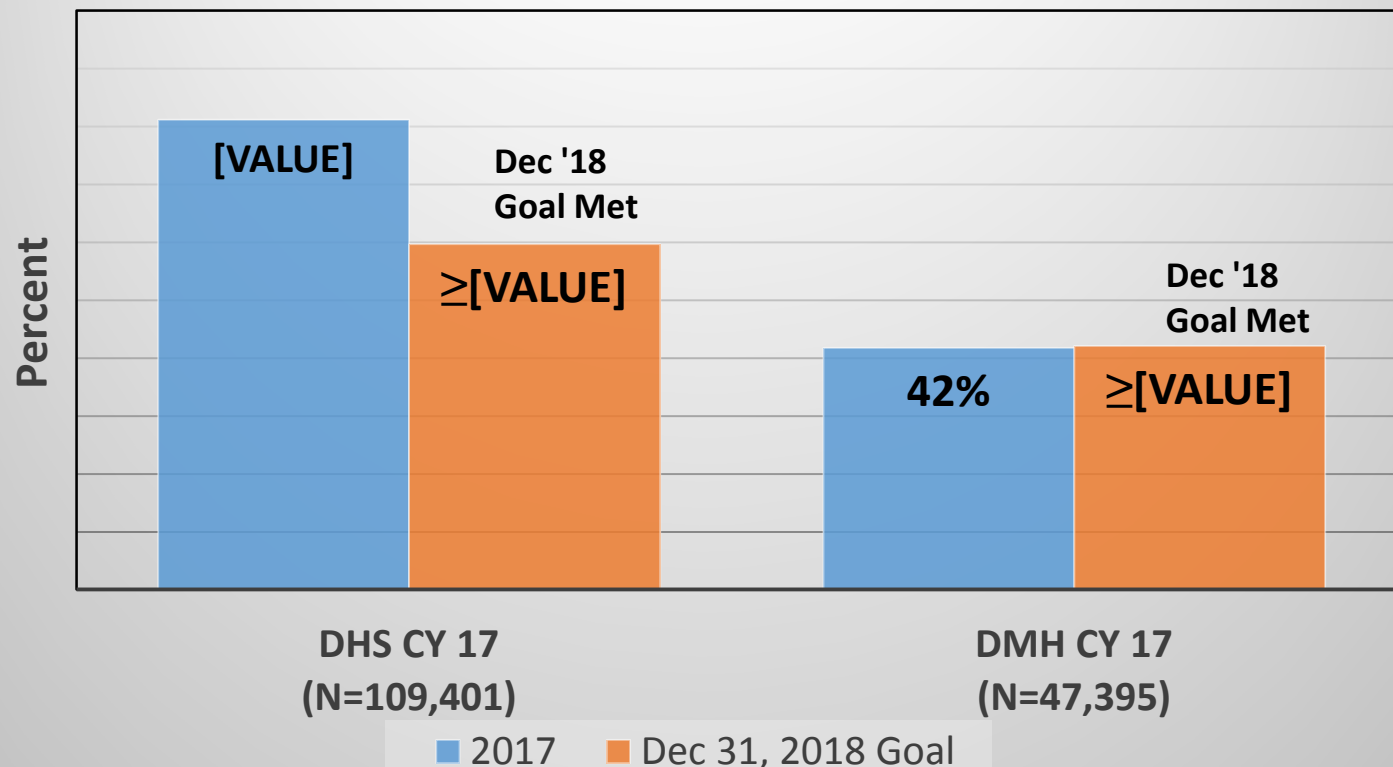
CHRONIC DISEASE AND INJURY PREVENTION

ADULT OBESITY, TEEN OBESITY, AND CHILD OVERWEIGHT PREVALENCE



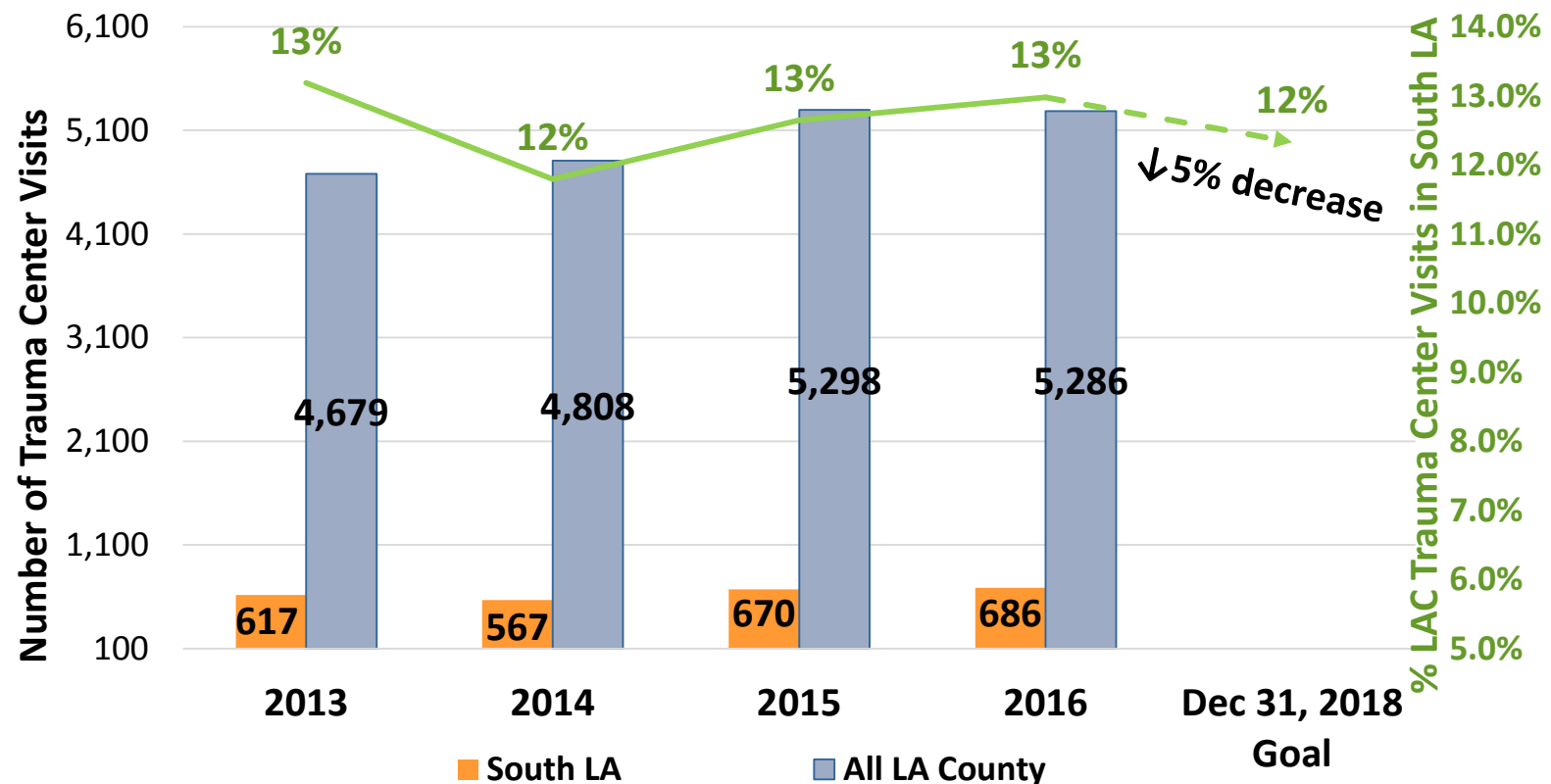
CHRONIC DISEASE AND INJURY PREVENTION

DHS and DMH: Percent of Adults 18+ with BMI Screening and Follow-up, January – December 2017



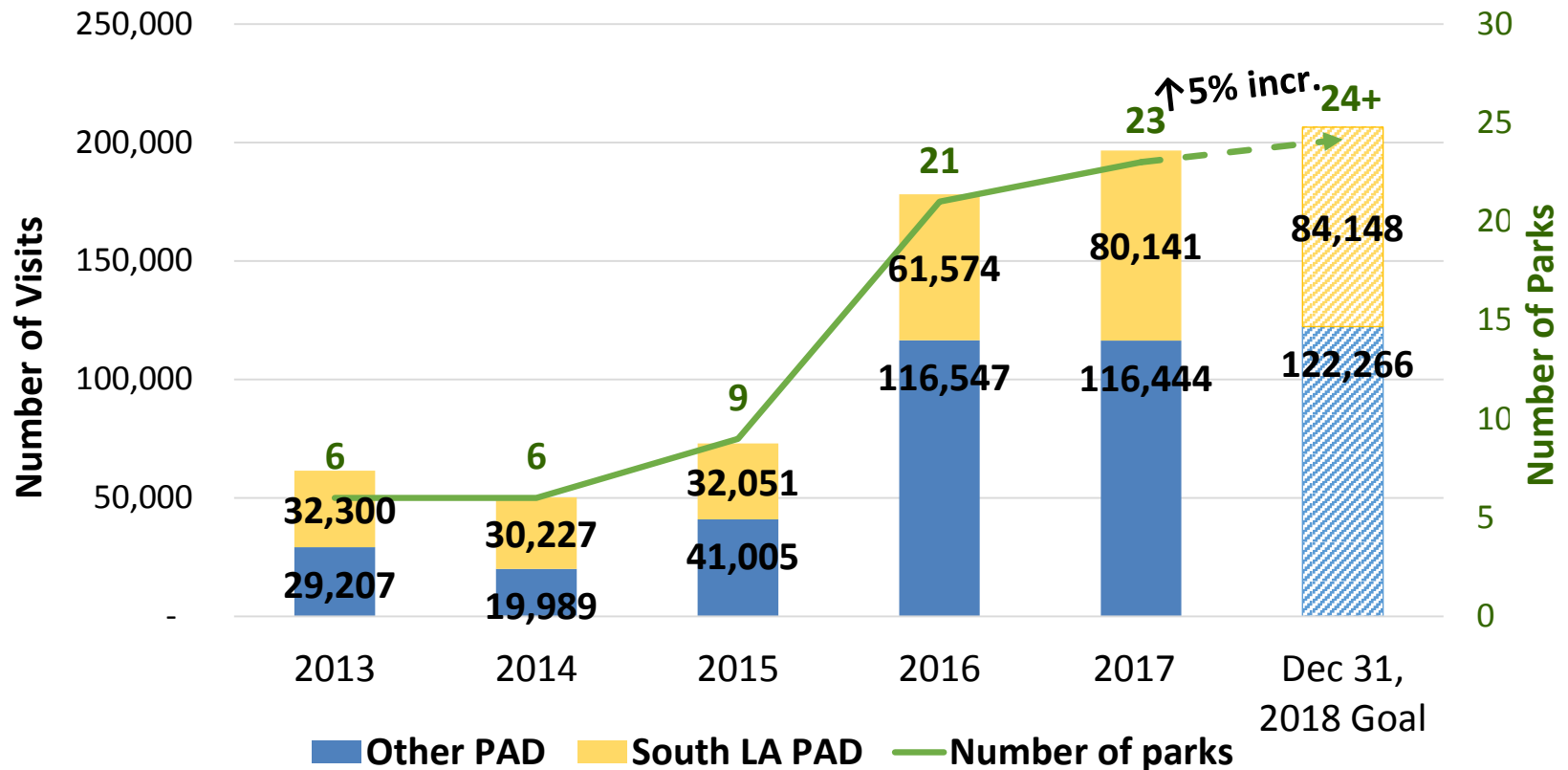
CHRONIC DISEASE AND INJURY PREVENTION

Percent of LAC Violence-Related Trauma Center Visits in South LA Communities with Targeted Violence Prevention Efforts, 2013 - 2016



CHRONIC DISEASE AND INJURY PREVENTION

Number of Visits to Parks After Dark Programs and Number of Parks, South LA and Overall, 2013 – 2017





VULNERABLE CHILDREN AND TRANSITION AGE YOUTH



VULNERABLE CHILDREN AND TRANSITION AGE YOUTH

- DMH is expanding services at the four Medical Hub sites and at DCFS regional offices to ensure adequate presence of co-located DMH staff.
- DMH is partnering with UCLA to train mental health providers on the FOCUS (Families Overcoming Under Stress) treatment model that addresses trauma and resiliency.
- DHS is developing system-wide expected practices for services provided in the Medical HUB Clinics.
- DHS' site-based Hub Medical Directors and administrators meet regularly to discuss expected practices and ensure adherence to agreed-to procedures and protocols.
- OCP, DHS, & DCFS are working on necessary data matches so that the Departments can routinely track and monitor progress in meeting established timely access standards for children in the DCFS system, including:
 - Initial medical exams for detained children
 - Forensic exams
 - Exams for CSEC children



OTHER DEPARTMENTAL UPDATES

The Department of Public Health is now on ORCHID

- DPH Health Centers officially joined the ranks of ORCHID Electronic Health Record (EHR) users on February 12, 2018.
 - ORCHID replaced DPH's old legacy systems
 - DPH and DHS now share patient information across one integrated electronic health record system
 - On a normal weekday over 7,000 DPH and DHS staff use ORCHID

Labor Management Transformation Council (LMTC)

- Representatives from the Health Agency departments and the unions have developed a 2018 strategic plan, convened a LMTC subcommittee and presented its working charter and strategic goals to the CEO.